

Patient Centered Medical Home

*Beebe Medical Group (BMG) will be the leader
in the delivery of exceptional medical care
exceeding patient expectations while
maintaining high patient, provider, and staff
satisfaction!*

What is Patient Centered Medical Home (PCMH?)

PCMH is an innovative care delivery model whereby patient treatment is coordinated through their primary care physician to ensure they receive the necessary care, when they need it and in a manner they can understand by guiding you, the patient, through the complex healthcare system. BMG will put you at the center of your care as we focus on getting to know you and your care needs (health history) in order to provide you with better, more personalized care. Your healthcare team will be led by your primary physician, who will partner with you to live a proactively healthy life rather than only reacting to illness and/or injury. A PCMH increases your access to care and coordinates your care within our

office, hospitals, and specialists. Your care team will offer appropriate medical advice, information, and self-management support based on current recommendations and evidence-based guidelines. BMG is dedicated to pursuing a long term approach for a lifetime of health and your medical home team will be your trusted partner in your health and healthcare journey. BMG is proud to be your chosen PCMH provider and is here to assist you with your healthcare needs.

*Beebe Medical Group
PCMH Services Near
You*
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Beebe Family Practice Beacon
18947 John J. Williams Highway, Suite 303,
Rehoboth Beach, De 19971
Phone: 302-644-0690

Beebe Family Practice Lewes
1305 Savannah Road Suite 1, Lewes, De
19958
Phone: 302-645-2281

Beebe Family Practice Milford
810 Seabury Avenue, Milford, De 19963
Phone: 302-316-4190

Beebe Family Practice Millsboro
232 Mitchell Street 3rd floor, Millsboro, De 19958
Phone: 302-393-2056

Beebe Family Practice Millville
32550 Doc's Place Unit 2, Millville, De 19967
Phone: 302-539-4302

Beebe Internal Medicine Lewes
1526 Savannah Road, Lewes, De 19958
Phone: 302-645-1805

Beebe Internal Medicine Milton
616 Mulberry Street, Milton De 19968
Phone: 302-684-2033

Beebe Primary Care Georgetown
21635 Biden Avenue, Georgetown, De 19947
Phone: 302-856-9596

Beebe Primary Care Lewes
1305 Savannah Road Suite 2, Lewes, De
19958
Phone: 302-313-2600

Patient Role in a Medical Home

- Be an active participant on your healthcare team
- Write down a list of concerns and questions so we can talk about them
- Provide us with a list of **ALL** of your medications (including over the counter and vitamins/supplements) so we can assist to prevent interactions
- You **MUST** bring your current insurance card(s) to **EVERY** visit
- Insurance co-payments or co-insurance **must be paid** at time of service
- When you seek medical attention/advice elsewhere, make sure to explain who your **primary care physician (PCP)** is and **authorize** them to share the information with your PCP
- Make sure to contact us prior to going to the Emergency Room or hospital, or at least as soon as possible afterward to ensure coordination of care
- **Take responsibility for your health**

Our Role in a Medical Home

- Provide a safe environment to talk about confidential concerns
- Offer responses to ALL of your questions/concerns at each appointment
- We commit to providing care plans founded on evidence based guidelines, as well as, support for self-management of your health
- Work with you in partnership, using a shared decision making approach to managing your health
- Serve as the leader of your healthcare team, coordinating care within the healthcare system

Office Hours:

Monday through Friday
8:00 am to 4:30pm

Office Contact Information:

- **During office** hours please call the main number for your primary care physician listed on the front page
- **After hours** – please call the main number for your primary care physician listed on the front page. All numbers will go to a dedicated answering service where you can leave a message for the office or page the physician on call if needed

After Hours Care:

After hours care is available at our Beebe Walk-Ins available in 4 locations:

Beebe Walk-in Care –
Rehoboth – 302-260-8321
Millsboro – 302-934-5052
Millville – 302-541-4175
Georgetown – 302-856-9729
Available: Sunday – Saturday;
9am - 7pm

Medical Home:

Examples of some common appointments we offer are:

- Annual physicals
- Immunizations
- Common illnesses like:
 - Flu
 - Fever
 - Sore throats
 - Coughs
- Acute problems like:
 - Infections
 - Asthma
 - Injuries or cuts requiring stitches
 - Sprains
 - Rashes
- Chronic Problems like:
 - High blood pressure
 - High cholesterol
 - Diabetes
 - Anxiety/Depression
 - Preventative Care

Emergency Room:

You do not need to go to the Emergency Room (ER) for most problems, however **DO GO** to the ER when you or your family member has a life threatening emergency or risk to their health without immediate help. Examples include:

- When bleeding won't stop
- When breathing is hard
- After a serious accident
- After a convulsion that lasts more than 3 minutes
- A fever over 102 degrees that is not responding to treatment

Transferring Records:

It is important to obtain a complete medical history that may include information about services obtained outside of our practice. Our **medical records specialist** is ready to assist you in obtaining your outside records.

Payment for Services:

Our practice is to provide equal access to all of our patients regardless of source of payment, therefore BMG accepts most insurance plans and will offer payment arrangements for co-insurance and out of pocket expenses.

If you do not have coverage please ask one of our staff members for information on how to obtain coverage.

BMG Specialties:

- Cardiac Surgery
- Dermatology
- Ear, nose, and throat
- Endocrinology
- Gastroenterology
- Infectious Disease
- Pulmonary
- Surgical Oncology
- Urology
- Vascular
- Access to Behavioral Health